

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of December 2019

C.G.No:45/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

K. Vara Prasad Reddy,
Nidimusali(V),
Indukurpeta (M),
Nellore -Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Indukuripeta
2. Assistant Executive Engineer/O/Mudivarthypalem
3. Deputy Executive Engineer/O/ Indukuripeta
4. Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. Complainant presented a complaint for rectification of faulty meter and revision of CC bill.
2. Respondents No. 1, 3 and 4 submitted joint written submission to the Forum wherein they submitted that auto generated case amount of Rs.9,100/- was included in the CC bill for the month of 5/2019 and the same amount was realized for the month of 06/2019. Now the consumer has arrear amounts of Nil.
3. Complainant when contacted over phone by the staff of the Forum on 12.11.2019 he informed that he had paid the said amount and requested to close the complaint.
4. Since the complainant himself admitted to close the complaint, the complaint is disposed off.

DESPATCHED
DATE: 2/11/20

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.


This order is passed on this, the day of 31st December 2019.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.